

Media release

RUAG Australia successfully completes third CDIC SCIP Cycle Business and Operational excellence assessment.

Bayswater, Australia, 9 August 2021. Results from the third Supplier Continuous Improvement Program (SCIP) Cycle administered by the Centre for Defence Industry Capability (CDIC) demonstrates RUAG Australia's dedication to continuous improvement and exemplary performance, cementing the company's position as a strong and reliable SME Defence supply chain partner.

SCIP is a Continuous Improvement program established to improve companies' performance and competitiveness in the Defence industry. As part of SCIP Cycle 3, the RUAG Senior Leadership team participated in over 6 months of diagnostic assessments and workshops to engage employees, benchmark performance, establish continuous improvement strategies and identify areas of improvement.

RUAG Australia's overall business excellence score improved by 22% and their operational excellence score improved by 46% compared to the previous SCIP Cycle 2 results. The Key Performance Indicators (KPIs) for the Business Excellence Assessment were leadership, strategy, people, partnerships & resources, processes, products & services, customer results, people results, society results and key results. The KPIs for the Operational Excellence Assessment were management commitment and shop floor results. The exemplary performance has provided RUAG with the opportunity to apply for CDIC grant funding to invest in the next stage of business growth.

"These outstanding results demonstrate our dedication to continuous improvement, creating customer value, corporate social responsibility and our structured project management approach to solve complex problems," says Terry Miles, General Manager of RUAG Australia.

RUAG Australia is an independent supplier and life cycle support provider of systems and components on behalf of the Royal Australian Air Force and other international air forces, as well as civil aviation, worldwide. The company combines engineering expertise with landing gear hydraulic actuator manufacture, maintenance, repair and overhaul (MRO), and metal treatment and finishing in their role as a DASR Part 145, DASR Part 21J, EASA Part 145, CASA Part 145, NADCAP, and AS9100D approved organization. RUAG Australia ranks as Top SME (small and medium-sized enterprise) on behalf of the Australian Defence Force, features as a supplier in the Australian Defence Export Office's Australian Military Sales Catalogue and has been inducted into the Victorian Manufacturing Hall of Fame.

For information about RUAG Australia, visit www.ruag.com.au or contact Suzannah Aivatoglou, Marketing & Communications Manager RUAG Australia, suzannah.aivatoglou@ruag.com. You can also follow RUAG Australia on [LinkedIn](#).

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RUAG International is a Swiss technology company with a focus on aerospace. The company, which has production sites in 14 countries, is made up of four divisions: Space, Aerostructures, MRO International and Ammotec. RUAG International employs about 6,000 people, two thirds of them outside Switzerland. www.ruag.com